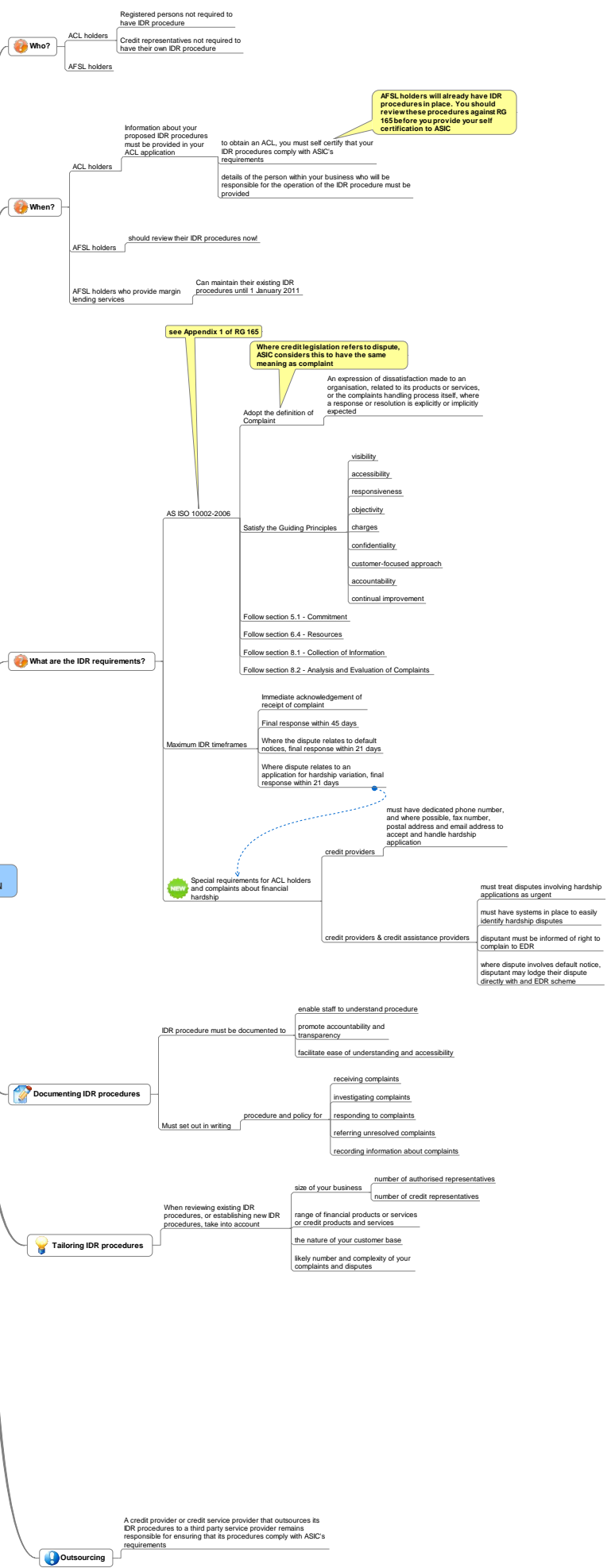


RG 165: INTERNAL DISPUTE RESOLUTION

RG 165 issued May 2010



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